



PROPERTY MANAGEMENT



Ben Carpenter
Founder and Managing Director

Property deserves attention, integrity and expertise. At Markson, every detail is handled with precision and care so property owners, landlords, and investors can enjoy peace of mind and lasting value.

Based in Clifton, Markson is a family-owned Bristol business built on honest relationships, high-quality service, and long-term thinking. We have grown steadily by putting our clients first and delivering property services with professionalism, transparency, and genuine care.

Today, the Markson Group brings together specialist teams working across three core areas — construction, development, and property management — all united by the same commitment to quality, reliability, and attentive service. From day-to-day property management to carefully delivered construction and development projects, we help guide investments with experience and local insight.

A handwritten signature in black ink, appearing to be 'Ben Carpenter', with a long horizontal line extending to the right.



James Robinson
Head of Property Management

Our team is committed to ensuring that your building is managed efficiently, transparently, and with a personal touch. As a local firm, we take great pride in our community, and we look forward to maintaining the high standards your property deserves should we be appointed.

Our primary goal is to ensure that the fabric of the building and all shared areas of your property are well-maintained, efficiently managed, and remain a comfortable and enjoyable place to live.

Unlike many firms that rely solely on external contractors, we utilise our own dedicated maintenance professionals. This allows for faster response times, better quality control, and more cost-effective repairs.

Being based nearby means we visit the site regularly. We aren't just voices on the phone; we are an active presence on the ground, that takes a pro-active approach.

A handwritten signature in white ink, appearing to be 'James Robinson', with a long horizontal line extending to the right.

Managing the present. Constructing the future.



WHO WE ARE

We see ourselves not just as managing agents, but as custodians of the homes and communities we serve. We bring over 20 years of experience and a trusted portfolio of over 40 local buildings. Our focus is simple: to care for your property with integrity, transparency, and excellence.

By choosing Markson, you'll benefit from a proactive approach, local knowledge, a network of specialist contractors, and a bespoke service designed to protect your investment.

40

Active
Contractors

40+

Local Leasehold
Buildings Managed

10

Property
Management &
Maintenance Team

180+

Over £180+ Million
Of Property Under
Management



MARKSON

YOUR PROPERTY. OUR PRIORITY

Looking after your property shouldn't feel like a burden or overwhelming responsibility. It should feel secure, considered and under control.

At Markson, we provide a complete property management service built on clarity, care, and accountability. From day-to-day management to long-term planning, we work alongside you – protecting your investment.

From Clifton apartments to developments across Bristol and the surrounding areas, we understand the character, challenges, and opportunities of the local market.

As a family-owned business, we take a long-term view – building relationships, not just managing properties.





WHAT YOU CAN EXPECT FROM MARKSON

MANAGEMENT & MAINTENANCE

All properties are managed proactively to prevent issues, control costs, and reduce the risk of major repairs.

The team has expertise in property, project and resource management; enhanced by a background in finance, compliance, law and customer service. Our proactive approach helps prevent unexpected issues, keeping costs predictable and reducing the risk of major works and expenditure.

FINANCIAL TRANSPARENCY

Budgets are clear, reserves are maintained, and reports provide a straightforward view of your finances at all times.

Strong financial management is at the heart of what we do. We'll work with you to set annual budgets, establish reserve funds, and keep you fully informed with clear, regular reports and live portal access.

SAFEGUARDING & COMPLIANCE

Your property is protected with up-to-date Health & Safety & Legislative practices, including comprehensive insurance cover, ensuring peace of mind if the unexpected happens.

As an affiliate member of the TPI, we stay fully up to date with Health & Safety legislation and ensure works are carried out with both safety and aesthetics in mind. We partner with insurance brokers to secure comprehensive, competitive cover for your property and liaise directly with insurers if the unexpected happens (we take no commission on this, or from any other service).

FULL-SERVICE SUPPORT

Day-to-day maintenance and emergency cover ensure your property runs smoothly and efficiently whenever needed.

Our in-house team is here whenever you need us. From proactive, everyday maintenance to emergency out-of-hours cover, we act quickly and effectively to keep your property running smoothly.



TESTIMONIALS

"We have newly appointed Markson to manage our block of flats and couldn't be more impressed with the service so far. Their communication in the process has been second to none, which made for a smooth handover period despite some difficulties from other parties, which were swiftly navigated by the team.

The team are efficient and knowledgeable and we have complete confidence in them going forwards. They clearly have an excellent work ethic and strong protocols in place within the company which mean our property is already being well looked after."

— 10 Belvedere Road

"I've had an excellent experience with Markson Property Management who have been managing our privately owned Victorian property in Clifton for many years. Communications are clear and they deal with any issues routine or unexpected repairs efficiently as long as they are made aware of them.

They keep the property well maintained which gives owners who are not living there peace of mind. Their team is very approachable and professional and address any concerns before they become bigger problems. Overall I think Markson Property Management provides a high standard of professional and personal management for our property."

— 65 Pembroke Road



CORE SERVICES INCLUDED IN OUR MANAGEMENT FEE

- Managing all financial reporting, records and administrating the Client trust bank account.
- Acting as company secretary; Including 1 x AGM (outside office hours) and 2 x directors meeting, all companies house administration.
- Curation & management of a planned maintenance programme.
- Management of required cyclical risk assessments, e.g. EICR, Asbestos, Fire & Safety, etc.
- Managing building insurance and claims handling (where applicable).
- Managing communal energy services, procurement and meter readings (where applicable).
- Routine property inspections .
- Organising cyclical maintenance, such as cleaning, gardening, gutter/drain clearance.
- Access to dedicated team of property maintenance contractors, including emergency call outs.

With a 100% customer retention rate, we must be doing something right...
we believe our personal approach, married with offering high levels of
service speaks for itself...

James Robinson – Head of Property Management





MARKSON

Drop in for a coffee and an informal chat to see if we can help with any of your leasehold or maintenance needs.

Phone: 0117 973 4588

Email: propertymanagement@markson.uk

Website: www.markson.uk

Instagram: [@marksonbristol](https://www.instagram.com/marksonbristol)

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*Pop in
for a coffee*





MARKSON

CONSTRUCTION | PROPERTY MANAGEMENT | DEVELOPMENTS